Guidelines for the Assessment of Money Laundering and Terrorism Financing Risks and Categorized Management of Clients of Financial Institutions - Notification about customer information update

Dear customer,

According to PBOC Regulation, financial institution shall review customer information within 3 years after the establishment of customer relationship to ensure all information maintained with the bank are most updated. We will send SMS or letter to remind those customers who have established relationship with us for almost 3 years kindly advised if your below customer basic information get changed (according to PBOC [2007] NO. 2, individual customer information refers to name, gender, nationality, occupation, residential or working address, contact No. ID or ID type, ID No. and ID expired date), please visit our branch in person to update your information or call our hotline at (+86) 021 95366 to know more available updating channels. If we will not receive any response from you, we will deem your information register at our bank have no update.

Yours sincerely,

Retail Banking & Wealth Management HSBC (China) Co, Ltd. 2019/09/09