

Temporary adjustment to Shanghai business arrangement for Covid-19 prevention and control

Dear Customer,

To aid in prevention and control of Covid-19, and effectively protect your health and safety. Shanghai Nanjing West Road Sub-branch (Unit1101B&1102, 388 West Nanjing Road, Ciro's Plaza, Huangpu District, Shanghai) and Shanghai Daning Sub-branch (Retail 783 & 779, Guang Zhong Road, Jing'An District, Shanghai) of HSBC Bank (China) Company Limited Shanghai Branch will temporarily out of service from 16Mar2022 (Wednesday).

In the meantime, Shanghai Lianyang Sub-branch, Shanghai Jing'an Kerry Centre Sub-branch, Shanghai International Equatorial Hotel Sub-branch, Shanghai Hengfeng Road Sub-branch, Shanghai Hong Kong Plaza Sub-branch, Shanghai Ciro's Plaza Sub-branch, Shanghai Tai Kang Road Sub-branch, Shanghai Hongqiao The Hub Sub-branch, Shanghai Zhong Shan Park Sub-branch and Shanghai Touch Mall Sub-branch are remaining their suspending since 13Mar 2022.

Please refer to HSBC China official website and HSBC China WeChat service account for latest information.

Instead of going into a branch, we highly recommend you to do your banking using the HSBC China WeChat service account (HSBC China customer service), HSBC China mobile banking or HSBC China personal internet banking for convenient financial services. We will always strive to make sure our digital platforms work seamlessly.

If you have any further questions, please contact our 24-hours Customer Service Hotline at 95366 (personal banking and small business banking). Or contact with your relationship manager.

Thank you for your continuous support to HSBC.

HSBC Bank (China) Company Limited
Shanghai Branch

16Mar2022