

Renminbi Cash Deposit and Withdrawal Service Arrangement of HSBC Bank (China) Company Limited

Dear Customers,

In recent years, it has been a continuous industry trend of customer behaviors change to online channels. This change allows us to better utilize our resources and drive operational excellence through only provide non-cash services in parts of the HSBC (China)'s branches. Some of our branches has terminated the cash service. **You can continuously enjoy cash service at other cash service branches if you need to deposit or withdraw Renminbi cash.**

Cash/ Non- cash service branch detail list is posted on our official site, personal banking public webpage. You may click the link address below and check the branches. Such list is for personal banking service branches only, but not including corporate service branches. We remark Non-cash Service for each non cash service branch for easy reference.

We will keep the branch list updated from time to time according to our business operation. Should you have any question to the above, please contact your relationship manager or our hotline 95366.

Public Website Linkage: Find a Personal Banking branch and ATM

<https://www.hsbc.com.cn/help/contact/branch-finder/lists/>

Thank you for your continuous support to HSBC.

HSBC Bank (China) Company Limited

29 March 2023