
Notice of the Use of banking services for Holders of Foreign Permanent Resident ID Card and Hong Kong, Macao and Taiwan Residence Permit

Dear Customers,

HSBC Bank (China) Company Limited (the “Bank”) is strictly implementing the ***Notice of the General Office of the People's Bank of China on Doing a Good Job in the Use and Publicity Training of Foreign Permanent Resident ID Card*** ([2017] No. 125) and the ***Notice of the General Office of the People's Bank of China on Doing a Good Job in the Use and Publicity Training of Hong Kong, Macao and Taiwan Residence Permit*** ([2018] No. 168) and other relevant requirements. The Bank is committed to providing convenient services for Foreign Permanent Resident ID Card and Hong Kong, Macao and Taiwan Residence Permit holders, and improving financial services level holistically.

The reformation of relevant business systems and interfaces are almost completed. Foreign Permanent Resident ID Card and Hong Kong, Macao and Taiwan Residence Permit can be used alone as a valid ID for personal banking business, including account opening, account information change, account closure and Credit Card application etc. Our staff will provide sufficient explanations on the process and address customers’ requirements to ensure the Foreign Permanent Resident ID Card and Hong Kong, Macao and Taiwan Residence Permit holders can well understand and smoothly proceed normal business.

Should there be any questions on the identification material required for personal banking business or any other business process inquiry, please contact HSBC China Customer Service Hotline:95366.

HSBC Bank (China) Company Limited
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