

**Notice of the Delivery Delay for Security Tokens and paper statement of HSBC Bank (China) Company Limited**

Dear Customer,

Due to the impact of COVID-19 control policies in Shanghai, the delivery of the security tokens and paper statements for the applications by the customers across the country since 25 March 2022 will be delayed until further notice according to the epidemic prevention and control requirements. In the meanwhile, if you have any urgent need for the security tokens, you may visit HBCN branches in operation to apply for, and, you may visit HSBC.COM.CN, HSBC Mobile Banking or call our 24-hour Customer Service Hotline at 95366 to check your account information

Please refer to HSBC China official website and HSBC China WeChat Official Account ("HSBC China") for latest branch operation information.

If you need any assistance or have urgent queries, please contact your Relationship Manager or call our 24-hour Customer Service Hotline at 95366.

Thank you for your continuous support and understanding.

HSBC Bank (China) Company Limited  
6 April 2022