

**Notice on Amending of the Personal Customer Phonebanking
Application Form and Phonebanking Service General Terms and
Conditions of HSBC Bank (China) Company Limited**

Dear Customers:

HSBC Bank (China) Company Limited (the “**Bank**”) has revised the clauses of the *Personal Customer Phonebanking Application Form and Phonebanking Service General Terms and Conditions of HSBC Bank (China) Company Limited*, which are hereby announced. The revised documents have been published on the official site of the Bank, under the section of “Personal” – “Banking Accounts & Services” – “Download Forms” (www.hsbc.com.cn/en-cn/help/document-download).

Please click the links below to read the updated documents.

[*Personal Customer Phonebanking Application Form*](#)
[*Phonebanking Service General Terms and Conditions*](#)

The revised *Personal Customer Phonebanking Application Form and Phonebanking Service General Terms and Conditions* will be effective on 17 Nov 2023. Upon the expiration of the period of public notice, if you apply for using or keep using the phonebanking service at our bank, it shall be deemed that you have consented to and accepted the new *Personal Customer Phonebanking Application Form and Phonebanking Service General Terms and Conditions*.

We will continue to improve our service. If you have questions, please call our Customer Service hotline 95366. Thank you for your understanding and support!

HSBC Bank (China) Company Limited
17 Oct 2023