



Important Notice

Customer Notice on Latest Change

Dear Customer,

HSBC China is optimizing physical networks and our Beijing Dong Zhi Men Sub-branch has received the relevant regulatory approval and ceased operations on 12 February 2026. The original site will no longer be retained as a business outlet of our bank. Your account number will remain unchanged. Your opening bank will be changed from HSBC Bank (China) Company Limited Beijing Dong Zhi Men Sub-branch to HSBC Bank (China) Company Limited Beijing COFCO Plaza Sub-branch. You may please approach any other sub-branch in Beijing city. There is no change to your Relationship Managers and their contact numbers.

You may use our digital channels, including internet banking, Mobile App, and WeChat Service Account (HSBCeBanking). For more details, please contact your Relationship Manager or call our hotline at 95366. Thanks for support.

Yours sincerely,

HSBC Bank (China) Company Limited Beijing Dong Zhi Men Sub-branch

12 February 2026