

Notice of Branch Service and ATM Service Suspension for HSBC Bank (China) Company Limited Nanjing Xinjiekou Sub-Branch

Dear Customers,

Thank you for your trust and support to HSBC Bank (China) Company Limited Nanjing Xinjiekou Sub-Branch.

To provide you with a better branch service environment, Nanjing Xinjiekou Sub-Branch will be closed on 20 December (Saturday) for renovation, and branch service on Nanjing Xinjiekou Sub-Branch (including ATM) will be suspended. Nanjing Xinjiekou Sub-branch is planned to relocate on 22 Dec 2025.

New branch address information as below:

Address: Room 2501、2502、2503, 25th Floor, No.18-2, Zhongshan Road, Xuanwu District, Nanjing

**We provide financial planning services, account services etc on Saturday.*

Existing customers of Nanjing Xinjiekou Sub-branch can enjoy banking services from the sub-branch、relevant relationship managers with contact numbers unchanged. If you have any further questions, please contact your relationship manager or call HSBC Service Hotline at 95366 (Personal Customer). Meanwhile, you may also handle banking business by using HSBC China WeChat service account, HSBC China mobile banking, HSBC Official Website or other self-service terminals.

Thank you for your continuous support and understanding.

HSBC Bank (China) Company Limited Nanjing Xinjiekou Sub-branch

19 November 2025