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Important Notice

Customer Notice on Closure Announcement

Dear Customer(s),

In order to further optimize the allocation of resources, improve operational efficiency and enhance customer service level, HSBC Bank (China) Company Limited will optimize and adjust the layout of some service outlets.

HSBC Bank (China) Company Limited Shenzhen Shekou Sub-branch (“Shenzhen Shekou Sub-branch”) plans to cease its business operation from 06Jan2025. For your account(s) opened with Shenzhen Shekou Sub-branch, the account names and account numbers will remain unchanged, while the account opening bank name will be changed to HSBC Bank (China) Company Limited Shenzhen branch.

The existing customers of Shenzhen Shekou Sub-branch can enjoy personal banking services, including cash services at our Shenzhen sub-branches. (Please find the address and business hours below). Your relationship manager and our contact number remain unchanged.

Outlets	Address	Business Hours	Services
Shenzhen Branch	From now until 03 Jan 2025, please visit: 1/F, CHINA RESOURCES BLDG NO.5001 SHENNAN RD EAST, LUOHU SHENZHEN Shenzhen Branch will be moved to the following address on 06 Jan 2025, please visit: Unit 302-01, 3/F, Qianhai Chow Tai Fook Finance Tower(Phase 1), No.66 Shu Niu Avenue, Nanshan Subdistrict the Shenzhen Qianhai Shenzhen-Hong Kong Cooperation Zone, Shenzhen	9:00am- 5:00pm Monday to Friday (Closed on National/Public Holidays)	Corporate Non-cash Services Personal Non-cash Services

Shenzhen Shangri-La Hotel Sub-branch	Shop No.9 & 12, Shangri-La Hotel, 1002 Jianshe Road, Luohu District, Shenzhen	9:00am- 5:00pm Monday to Friday 10:00am - 6:00pm Saturday (No counter services provided) (Closed on Sundays and public holidays)	Corporate Cash and Non-cash Counter Services Personal Comprehensive Retail Banking and Wealth Management Services
Shenzhen Futian CBD Sub-branch	Unit 03D, 1/F, unit 04, 5/F & unit 01, 31F, Kerry Plaza Tower 3, No. 1-1, Zhongxin Si Road, Futian District, Shenzhen	9:00am- 5:00pm Monday to Friday 10:00am - 6:00pm Saturday (No counter services provided) (Closed on Sundays and public holidays)	Personal Comprehensive Retail Banking and Wealth Management Services
Shenzhen Shenzhen Bay Sub-branch (Expected opening date: 30 Dec 2024)	Unit 01,02,03,07,08, 45/F, China Resources Tower, No.2666, Keyuan South Road, Haizhu Community, Yuehai sub-district, Nanshan District, Shenzhen, China	9:00am- 5:00pm Monday to Friday 10:00am - 6:00pm Saturday (No counter services provided) (Closed on Sundays and public holidays)	Personal Comprehensive Retail Banking and Wealth Management Services

We are delighted to be at your service with Online Banking, Phone Banking*95366, Mobile Banking*, WeChat Service (HSBC ebanking) as well. If you have any questions to the above, please contact your relationship manager. Thank you for your continuous support to HSBC.

Your sincerely,

HSBC Bank (China) Company Limited Shenzhen Shekou Sub-branch

Date: 01Dec2024