

## **Notice on Amending of the Phonebanking Service General Terms and Conditions of *HSBC Bank (China) Company Limited***

Dear Customers:

HSBC Bank (China) Company Limited (the “**Bank**”) has revised the clauses of the *Phonebanking Service General Terms and Conditions of HSBC Bank (China) Company Limited*, which are hereby announced. The revised document has been published on the official site of the Bank, under the section of “Personal” – “Banking Accounts & Services” – “Download Forms” ([www.hsbc.com.cn/en-cn/help/document-download](http://www.hsbc.com.cn/en-cn/help/document-download)).

Please click the link below to read the updated document.

[\*Phonebanking Service General Terms and Conditions\*](#)

The revised *Phonebanking Service General Terms and Conditions* will be effective on 19 Nov 2023. Upon the expiration of the period of public notice, if you do not send a request for cancelation of the phonebanking service at our bank, it shall be deemed that you have consented to and accepted the new *Phonebanking Service General Terms and Conditions*.

We will continue to improve our service. If you have questions, please call our Fusion Customer Service hotline 400-820-1177. Thank you for your understanding and support!

HSBC Bank (China) Company Limited  
19 Oct 2023