

Notice of HSBC China Debit Card Replacement upon Expiry

Dear HSBC Chip Debit Card holders:

To facilitate your HSBC Chip Debit Card usage, please pay attention to the valid period of your card and request for replacement by the end of the due month. If you use an expired debit card for ATM withdrawals, online and offline payment (including POS spending, Applepay, UnionPay online and third-party payments, etc.), the transactions will be rejected and the card will be retained by HSBC's China ATM. The expiry of debit card does not affect your other non-debit card business with the Bank.

Upon your debit card expires, please log on to your Mobile Banking App and click on “My/Card & Account Settings” -- “Card Replacement”, and then select “Card Expired” at any time. Your debit card cannot be used any longer after your request of card replacement is processed. The valid period of the new card will be extended by nine years, and the new card will be delivered to your statement address, and you can use the new card directly after receiving it.

If your mobile banking is not available, please call our service hotline on the back of your debit card or approach branch in person. The bank staff will direct you to replace your card based on your needs.

For enquiries, please call the customer service hotline on your debit card.

HSBC Bank (China) Company Limited